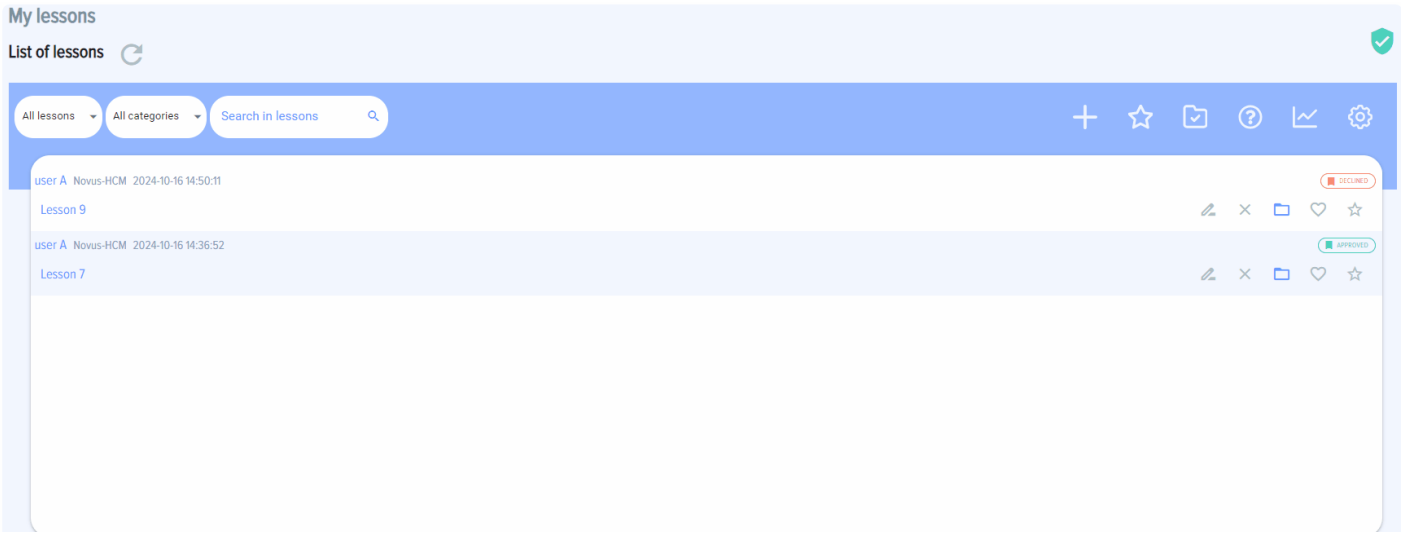# Criteria

In Settings - Criteria, the root causes of the incident are displayed. You can edit the preset ones (go to the cause, make changes and click on the handle), add new ones (enter the name and click on the plus sign), delete (go to the cause and click on the minus sign).

Similarly, you can edit, delete or add new criteria in the field "What impact did this situation have on the organization".

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