

# Demo, Transfer, Delete

## Demo

1. The Demo Section allows to install or delete demo data.

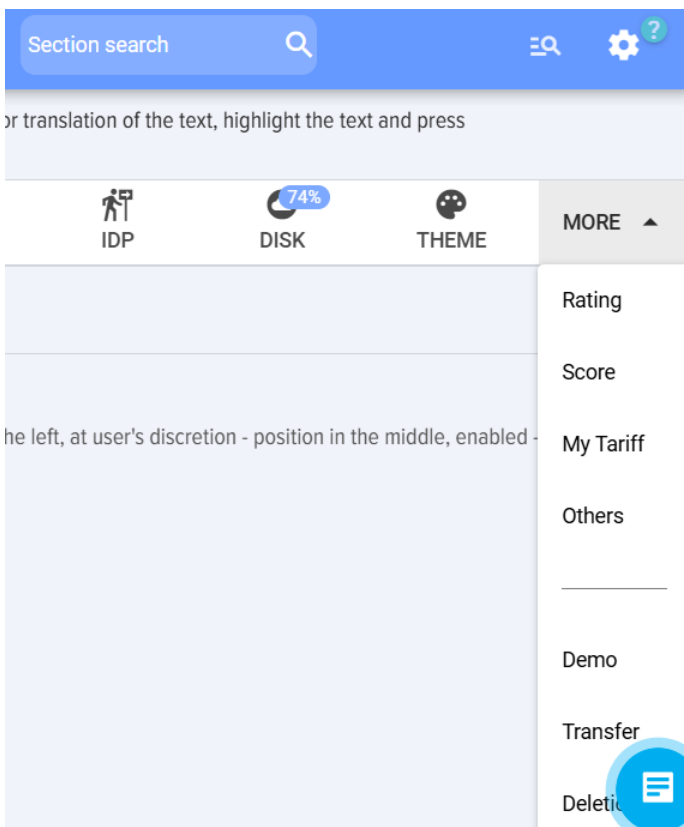
2. Demo data includes:

- Lessons on working with the system;
- Test based on lessons on working with the system;
- Welcome course based on lessons and a test on working with the system.

3. Also, for clarity, the Welcome course has been added as Material to the Knowledge Base on the Welcome Course shelf.

4. As an example, competencies and a rating scale have been added to the competence management module.

5. The Section is available only to application moderators and can be found here: Settings - Application Settings - Demo



# Transfer

## Introduction

1. Data can be transferred from any CRM/ERM to others, as well as from the marketplace version to the locally installed version.
2. All accumulated data, assignments, history, and statistics are transferred.
3. The data transfer service is paid. The current cost is in the section Settings – Application Settings – My Plan – Support Tab. Data Transfer Service. The service is valid for one month; during this period, data can be transferred an unlimited number of times.

## Data Transfer

For direct transfer:

1. Purchase the data transfer service.
2. There are two transfer options:
  - Option 1. From one CRM/ERP system to another, or within the same CRM/ERP system but different addresses.
  - Option 2. ONLY FOR BITRIX24. From the LMS version installed from the marketplace to the locally installed version.
3. **Option 1.** Install the LMS system on the target portal. It will be empty. Copy the key from the target system. The key is located in the Application Settings section – Settings – Other at the very bottom

Tags	
Tags	Action
seguridad contra incendios	×
вцвфцфцфц	×

- Insert the key in the source system in the Data Transfer section in this field:

## Transfer

❗ Enter the target portal key and click the button. All data will be copied.. If the LMS is installed locally, not from the marketplace, additional codes will be required which obtained in the application card under Developers - Integrations

🔄 Target portal key

➤ COPY

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- When the key is entered, four columns appear below:

- 1) Users of the source portal
- 2) Column of source user matching
- 3) Column of target portal user matching
- 4) Users of the target portal.

Before starting the data transfer (copying), it is necessary to establish matching between users. To do this, drag records from columns

1->2 and 4->3

And in columns 2 - 3, establish user matching.

This is necessary so that the transferred data establishes matching of assignments, results, etc.

❗ Перед копированием установите соответствие между пользователями ЛМС, это позволит сохранить назначения и результаты

Поиск	Исходный список	Целевой список	Поиск
LMS Brusnika	LMS Brusnika	Test Test	Profilov Nikolay E
			Савин Тимур
			Полосухина Валерия
			Сидорова Тимур
			Полосухина Тимур

If this is not done, the transfer will occur, but the user bindings will be incorrect.

The established matching is remembered and immediately restored upon the next login.

User requests occur when entering/changing the key.

4. **Option 2.** All the same, but additionally, you need to enter the following codes:

For transfer to the local target LMS, additional keys will be required, which can be found in the application card in the Developers – Integrations – Edit section.

Example:

Локальное приложение

☒ Серверное ☐ Статичное

Путь вашего обработчика\*

Путь для первоначальной установки

Код приложения (client\_id)

Ключ приложения (client\_secret)

☐ Использует только API

## License Transfer

Licenses are transferred separately. When licenses are transferred to a new LMS, they will be deactivated in the old one.

Therefore, the transfer process is divided into 2 stages:

1. First, all data is transferred, you make sure that everything is transferred correctly.
2. Then, you transfer licenses.

## Testing

Data can be transferred to the target portal an unlimited number of times; it will be overwritten. At the same time, data can be deleted in the target LMS. Data in the source LMS is not lost, nothing happens to it.

## Deletion

The Deletion section is used to delete data (statuses, tests, completion history, etc.) and files that were uploaded to lessons, knowledge base, etc.

Complete deletion of data and files occurs 30 days after deletion and moving to the trash.

Deactivation of the LMS-system - after ? days

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